FairPlay Vouchers

If your Club is a registered Activity Provider (with the Qld Government) you can follow the steps in the **guide below** to join each new FairPlay Voucher Program (throughout the season) in Swim Central, which will allow members use a FairPlay Voucher when purchasing their membership in Swim Central.

Steps for Registered Activity Provider Clubs:
1. Join the 'FairPlay Voucher (Jul-Nov 21)' Program in Swim Central (guide below) this is repeated for each new voucher round released by the Government.
2. Let your members know they can use a FairPlay Voucher in Swim Central (click here for the guide).

More FairPlay Information:

The FairPlay Voucher program provides eligible Queensland children and young people aged 5 to 17 (inclusive) who can least afford to join a sport or recreation club with a voucher valued up to $150 for membership, participation and/or registration fees.

Over 4,100 organisations have registered for the program. Activity providers can apply for registration for FairPlay vouchers at any time. Registration is valid for the entire program period so there is no need to register for each round.
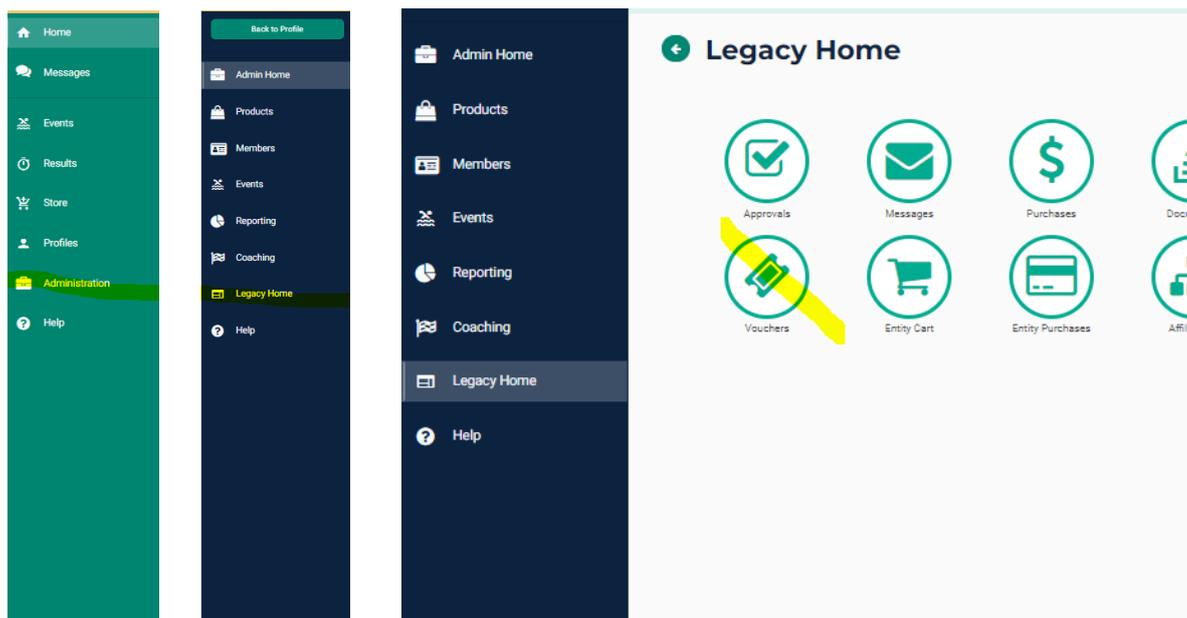
Registered Activity Providers redeem FairPlay Vouchers via the Q Grants Portal.

Further information: **www.qld.gov.au/fairplayvouchers**

Accepting FairPlay Vouchers – Steps for the Club to action

In Swim Central, the club will need to Join each new round of FairPlay Vouchers and link the correct membership products. After a member uses a voucher, the club then needs to approve the use and claim the amount from QGrants.

Step 1. From Swim Central, Administration, Legacy Home – Select Vouchers

Step 2. Ensure your Club has 'Direct Debit Enabled'. If it is not already, select 'Edit Account' toggle the field on and return to Legacy Home, Vouchers.

Step 3. Select Programs, and choose to 'Join Program'

Step 4. Select the 'Setup Products' button to link the membership products that the voucher can be used to purchase. Ensure that a Green circle with a white tick shows in the left hand most column for any memberships that can be purchased with a voucher. Use the Icons under the 'Link' heading to link/unlink memberships.

Step 5. As vouchers are used, your Club will need to approve them from the Status tab.

This guide can be used help members purchase a membership using a FairPlay Voucher:
https://support.swimming.org.au/hc/en-us/articles/360002108995-How-to-Purchase-a-Membership-using-a-Government-Voucher