



14-20 DECEMBER | BRISBANE AQUATIC CENTRE

TICKETING INFORMATION

GENERAL INFORMATION

All tickets for the 2019 McDonald's Queensland Championships will be general admission, with no reserved seating available. Tickets will be available for purchase by adults and children from 17 years, online through [Ticketbooth](#) and at the front gate during the meet. *Please note, each entry ticket / wristband will be valid for one session only; heats and finals are separate sessions.*

- **Children 16 years and under** receive FREE entry and do not need to purchase a ticket, they will also not need a wristband from the front gate.
- **Concession card holders** will also receive FREE entry to the venue, they will be given a wristband at the front gate after showing a valid concession card.
- **Swimmers, Coaches and Event Pass holders** receive FREE entry and do not need to purchase tickets or receive a wristband. There will be a separate entry point at the front gate. Coaches will need to show their current ASCTA card to gain free entry and will need to display this card throughout the meet to gain entry to pool deck. Event Pass holders need to show their valid Event Pass to gain free entry and will need to display this pass throughout the meet to gain entry to pool deck.

SESSIONS

Each entry ticket / wristband will be valid for one session only. There will be 13 sessions total during the 2019 McDonald's Queensland Championships, this includes the Ronald McDonald House Charities (RMHC) Relay Day, 6 sessions of heats and 6 sessions of finals. *Please note, heats and finals sessions are separate and require separate entry tickets / wristbands.*

Session	Type	Date	Session	Type	Date
1	Relays	Saturday, 14 December	8	Heats	Wednesday, 18 December
2	Heats	Sunday, 15 December	9	Finals	Wednesday, 18 December
3	Finals	Sunday, 15 December	10	Heats	Thursday, 19 December
4	Heats	Monday, 16 December	11	Finals	Thursday, 19 December
5	Finals	Monday, 16 December	12	Heats	Friday, 20 December
6	Heats	Tuesday, 17 December	13	Finals	Friday, 20 December
7	Finals	Tuesday, 17 December			

PAYMENT AND ENTRY OPTIONS

There will be one entry gate to the venue. All tickets and full programs will be available for purchase online, through Ticketbooth, or at the gate via cash, credit card or debit card. There will be two entry points at the front gate, one specific for cash or card purchases and the second for all online tickets, pre-purchased tickets or multi-session passes.

Please note, finals programs and relay only programs will only be available to purchase at the front gate.



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PURCHASING TICKETS ONLINE

Online tickets and programs are available through Ticketbooth now and will remain on sale throughout the meet. Single session tickets (for use on any of the 13 sessions), multi-session passes and full programs can all be purchased online. However, finals programs and relay only programs will only be available to purchase at the front gate. Ronald McDonald House Charities, is the official charity of Swimming Queensland. They provide a home-away-from-home for families of seriously ill children being treated in nearby hospitals. You can help them with their great work by donating on the final screen when purchasing tickets online.

Online tickets allow for a faster entry to the venue through the online ticketing entry point. Online tickets are easy to use, you can save your ticket/s to your Apple Wallet or open the ticket/s confirmation email and present your ticket/s straight from your device, or you can print out your ticket/s and present them this way.

- Single session tickets purchased online will be scanned at the gate and purchasers will be provided with a wristband for that session.
- Multi-session passes purchased online will present their ticket to be scanned on the first use. Purchasers will then receive a pass which will be hole-punched each session entry, with a wristband issued with each hole-punch. Keep this pass safe, lost passes cannot be replaced.
- Programs purchased online will be available for collection when passing through the gate and scanning the Program ticket barcode.

PRICING

Item	Online Price [#]	Price at Front Gate
Single Session	\$5	\$7
Single Session plus Program	\$20	\$22
10 Multi-session pass [*]	\$43	\$55
10 Multi-session pass plus Program [*]	\$58	\$70
Full program	\$15	\$15
Relay only program	NA	\$2
Finals program	NA	\$2

^{*}Multi Session Passes can be used by more than one person

[#]Plus transaction fees

COACHES PROGRAMS

Coaches will be able to collect programs at the front entry gate throughout the meet, coaches **must legibly print their name against their club's allocated space** and the cost of the program/s will be invoiced to their respective club.



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PRE-PURCHASING RELAY DAY TICKETS & PROGRAMS

The Ronald McDonald House Charities Relay Day is the biggest day of the Championship, but clubs can jump the queue by pre-purchasing Relay Day tickets. Clubs can choose *pick up or postage* for their pre-purchased tickets. [Clubs can place their orders via this online form.](#)

- Post Orders: Posted week beginning 25 November 2019
- Pickup Orders: Collectable Monday 9 - Friday 13 December 2019, between 9– 5 at the Swimming Queensland office, Sleeman Sports Complex.

Individuals are also welcome to pre-purchase, using cash or debit/credit card, Relay Day tickets, multi-session passes, full programs and relay only programs directly from the Swimming Queensland office Monday 9 - Friday 13 December 2019, between 9– 5.

Access the Swimming Queensland Office, either:

- via the Eastern Concourse using a stairway, accessible through the first set of glass doors leading into the grandstand (outdoor pool side). The stairs lead to a hallway which leads to the SQ office.
- via Reception, crossing the indoor 25m pool deck and proceeding up the stairs to the first door, which leads on to a hallway which leads to the SQ office.

Please ensure that all pre-purchased tickets, passes and programs are kept safe as lost items cannot be replaced or refunded.

Please note, we do ask everyone to ensure they attach their pre-purchased relay day wristband to their wrist prior to arrival at the venue and to have it clearly visible to gain express entry through front gate.

POOL DECK ACCESS

- Accredited coaches must present their current ascta membership card to gain free entry to the meet and to access pool deck.
- International Team Support, Multi Class Swimmer Support and Sports Science Support MUST apply for an Event Pass by completing the online form, available from the event page of the SQ website, no later than **5pm Wednesday 11 December 2019**. The Event Pass will be available for collection at the front ticketing desk during the meet and will provide the named holder with free entry and access to pool deck as required.
- Relays Day Club Team Managers MUST apply for a Team Manager wristband by completing the online form, available from the event page of the SQ website, no later than **5pm Wednesday 11 December 2019**. The Team Manager wristband will be available for collection at the front ticketing desk on Relays Day only and will provide the holder with free entry and access to pool deck as required. Team Manager wristbands are provided for Relays Day only. Event entry will apply for all other sessions and access to pool deck is restricted to Event Pass holders only.